Functions of the mobile application

How to use the call logging feature in the mobile application?

How the feature works:
The VoxCRM system automatically logs incoming and outgoing phone calls if:

- The call lasted at least 10 seconds.
- The call type is outgoing or incoming.

When a client is identified, the system creates an activity in the system with the type **"Phone."**
Details of the call are recorded in the activity notes, including:

- The date of the call.
- The duration of the call.

If you would like the call logging functionality to be enabled in your system, please send a request to kontakt@voxcommerce.pl to activate this feature.

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Author: Sebastian Pawluk
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