Functions of the mobile application

How to manage service requests using the voxCRM mobile application?

1. Service Requests View
When accessing the "Service Requests" tab:

- A list of requests organized by day is displayed.
- Each request can be clicked to view its details.

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2. Request Details
When clicking on a request in the list:

- A detailed view of the request opens.
- The details include an option to edit the request:
    - Change the status,
    - Add additional information,
    - Edit existing data.

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3. Adding a New Request
To add a new request:

- Click the **“Plus”** icon located at the bottom of the screen.
- Select the option **“Add Service Request.”**
- Fill in the required request details:
    - Problem description,
    - Location or property details,
    - Request priority (if this option is available),
    - Attachments (e.g., photos).

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